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Quality Management Systems Customer RMA Request Form

Document File Name Identifier-Title (Version & Effective Date):

AS91-0440-S&O-F01-Customer RMA Request Form (v01-A-241025-CFP)



Please complete the form below to request a **Return Material Authorization (RMA)**. Once completed, send the form to rma@adsantec.com for review and processing. Ensure all information is accurate to avoid delays in processing your request.

Customer Information
Date of Request:
Company Name:
Contact Name:
Email Address:
Phone Number:
Shipping Address:
Product Information
Purchase Order (PO) #:
Item Part Number (PN):
Quantity (Qty) Returning:
Item SN (if applicable):
Reason for Returning (Please provide detailed information):
Describe the Issue/Problem:
Is the product under warranty? Yes \square No \square
Please attach any supporting documentation (e.g., photos, test reports) with this form.
After review, you will receive an RMA number along with instructions for shipping the product back to

(Uncontrolled when printed after 10/25/2024)